

Food Relief Services in NSW (as of 11 May)

Initiative	Description	Eligibility criteria	Contact details
NSW Parliament Catering Service and OzHarvest pre-prepared meals	Preparation and provision of 1,000 frozen/fresh meals every weekday by the NSW Parliamentary Catering Service. Distributed by OzHarvest.	People identified by Link2Home who have been sleeping rough and are now in temporary accommodation, individuals or groups in self-isolation, individuals and families escaping domestic and family violence and young people in homelessness services. Available for Greater Sydney metropolitan area.	Link2Home
OzHarvest	OzHarvest have been funded to increase their operations to meet demand, as well as cover the additional costs of providing food relief during this period. They are accepting applications from new agencies and charity partners.	These services support community organisations across NSW by sourcing, packing and delivering food to hundreds of registered charities across the state. These charities then distribute the food to individuals and other organisations in their community. While OzHarvest don't deliver to individuals, they can provide advice on the location of the nearest food distribution service.	https://www.ozharvest.org/ Sydney.info@ozharvest.org 02 9516 3877
Foodbank NSW.ACT food relief for NSW charities	Distribution of hampers, staple items and other food products to member charities across NSW who then distribute to the local community Foodbank are accepting membership applications from new agencies or partners.	Charities who are members of Foodbank. Foodbank can link local organisations with a member charity. Not available to general public, however they provide advice on the location of the nearest food distribution service.	https://www.foodbank.org.au 02 9756 3099 office@foodbanknsw.org.au

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SecondBite food distribution to community food programs	Partners with organisations to collect food and distribute to over 1,000 community food programs.	Emergency relief agencies across NSW. Not available to general public.	https://www.secondbite.org/
Rapid Relief Team food boxes	Deliver non-perishable food boxes.	People placed in quarantine or self-isolation at short notice and other vulnerable people in the community.	https://www.rapidreliefteam.org/ or Service NSW
City of Sydney (CoS) Community Services Grants	\$1.5m extra funding in community services grants to provide food, digital assistance and social connection to vulnerable people.	Non-profit community organisations that serve Sydney area. Funds must be used for coronavirus pandemic related activities	https://www.cityofsydney.nsw.gov.au/community/grants-and-sponsorships/community-grants/community-services-grants
Costco VIP access for some DCJ funded service providers	Priority access to Costco stores when open until 6 July 2020. No membership payment required and product restrictions do not apply.	Specialist Homelessness Services and OOHC Intensive Therapeutic Care providers with DCJ letter	For further information Email: SHSProgram@facsnsw.gov.au
Bidfood bulk food and supplies	Bulk ongoing access for service providers to order food and supplies from food service industry distributor, Bidfood.	Specialist Homelessness Service providers. Arrangement negotiated by Homelessness NSW.	Further information contact Homelessness NSW
Anglicare emergency assistance	Provision of immediate practical assistance which may include food parcels throughout Sydney and the Illawarra. Initiatives include: <ul style="list-style-type: none"> • Mobile Community Pantry – mobile vans to provide low-cost 	Anyone who is food insecure can access these services.	Individuals should visit the Anglicare website for more information or call 1300 111 278.

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	<p>food to those in need</p> <ul style="list-style-type: none"> Emergency Food Assistance – food parcels <p>Anglicare’s food services have primarily moved to a remote service delivery model.</p>		
St Vincent de Paul food services	<p>Ongoing initiatives continuing throughout COVID-19, include:</p> <ul style="list-style-type: none"> Night Patrol (mobile) Brekky Van Breakfast Club Vinnies Van and Cafe 	St Vinnies provide food services to anyone who is in need, not just those who are sleeping rough or at risk of sleeping rough.	If in need of support, contact 13 18 12.
Food Relief Program	Providing relief packages of food and hygiene items to communities affected by COVID-19.	Particularly targeting Elders in remote communities. Priority will be given to Aboriginal people over 60 living in a NSW community identified as being at particular risk of COVID-19.	To access the food relief packages, you need to register online or call 1800 476 777. Registrations will close at 5pm on Friday 1 May
Emergency Relief Package for people in self isolation	<p>For people who have been directed to self-isolate and have no family or friends to assist with shopping.</p> <p>The package includes 2 weeks of food and personal care items such as pasta, long life milk, canned vegetables and toilet paper.</p>	Must be directed by a medical professional to self-isolate.	Call 13 77 88 to access an emergency relief package.
Assistance for older Australians	Prioritised online grocery ordering	For people aged over 65 and registered with My Aged Care.	My Aged Care

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	Urgent referrals to food and prepared meal providers, such as Meals on Wheels. These services have been provided with additional funding to support older people.		1800 200 422
Red Cross - emergency relief and support for people on temporary visas	Australian Red Cross has received Government funding specifically to support people who are on temporary visas with a small one-off emergency relief payment.	<p>For people who</p> <ul style="list-style-type: none"> • are not Australian citizens or permanent residents; and • are not eligible for State or Territory funds for temporary visa holders (except those delivered by Red Cross); and • have no income or savings and no access to other support 	https://connect.redcross.org.au/msp-covid-relief